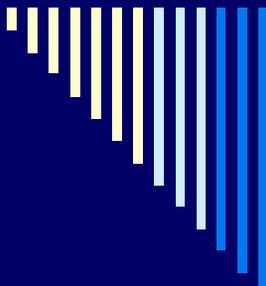


# Cost Management System

**Office of the Inspector General  
Department of Transportation**

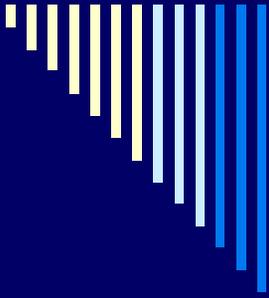
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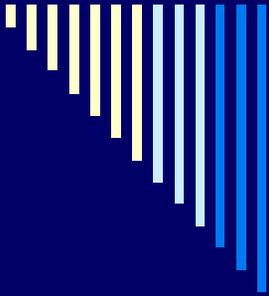
# The OIG needs to--

- ❑ Meet Government Performance Results Act (GPRA).
  - ❑ Comply with CFO Act requirements for information on actual performance related to goals (Stmnt on Federal Financial Accounting Standards No. 4).
  - ❑ Obtain a green light on the DOT scorecard for the President's Management Agenda related to Financial Management improvements.
  - ❑ Achieve DOT's goal for all modes to complete their managerial cost accounting systems by July 1, 2004.
-



Initiated in February 2003 –  
Goal to be operational for FY04

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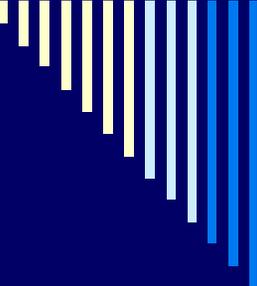


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Based on Combining OIG existing  
management information system –  
TIGR – with Delphi.

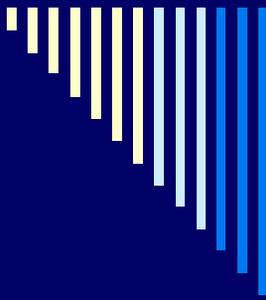
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Identified primary products:  
Audits, Investigations, Testimony,  
and Correspondence – i.e.,  
Project based

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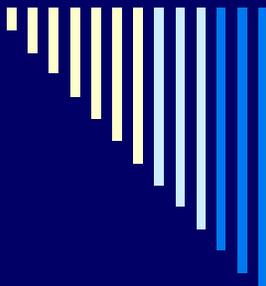


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# Key Factors

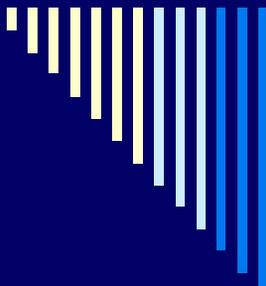
- ❑ Labor distribution system and culture already existed
  - ❑ Delphi already up and running
  - ❑ In-house expertise
  - ❑ Oracle support contract
  - ❑ Working groups
  - ❑ Bi-weekly status meetings
  - ❑ Indirect activity codes
  - ❑ Provisional overhead rates
  - ❑ Performance Goals
  - ❑ Reporting
-

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# Benefits of Cost Management

- Use to manage your projects—audits, investigations and testimony--at full cost.
  - Measure the success of obtaining annual performance goals and strategic plans.
  - Increase awareness throughout OIG of the value of resources.
  - Identify centers of excellence and lessons learned by defining return on investment.
-



# OIG Expenditures vs. Project Costs

Full cost of

- Compensation
- Benefits
- Operating Expenses
- Rent
- Travel

- Audits
- Investigations
- Testimonies
- Correspondence

**\$ What we spent**

=====

=

**\$ What we bought**

=====

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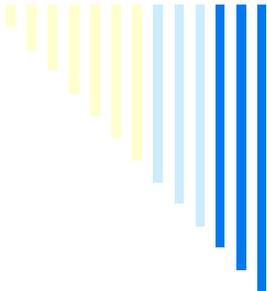
**EXAMPLE of REIMBURSABLE EFFORT  
at FULL COST**

<b>Description</b>	<b>Full-time GS-12</b>	<b>Full-time GS-14</b>	<b>Part-time GM-15</b>	<b>Total</b>
Salaries (average)	<u>\$62,657</u>	<u>\$85,411</u>	<u>\$110,154</u>	<u>\$258,222</u>
Direct Labor	50,126	68,329	13,250	131,704
Overhead - Audit: 155.51%	<u>81,078</u>	<u>106,258</u>	<u>20,605</u>	<u>207,941</u>
Total G&A Base	131,204	174,587	33,855	339,646
	<u>19,786</u>	<u>26,328</u>	<u>5,105</u>	<u>51,219</u>
Full Cost of Effort	<u>\$150,989</u>	<u>\$200,915</u>	<u>\$38,960</u>	<u>\$390,864</u>
Proposed Amount of Interagency Agreement				<u>\$100,000</u>
Under Recovery				<u>\$290,864</u>

Assumptions:

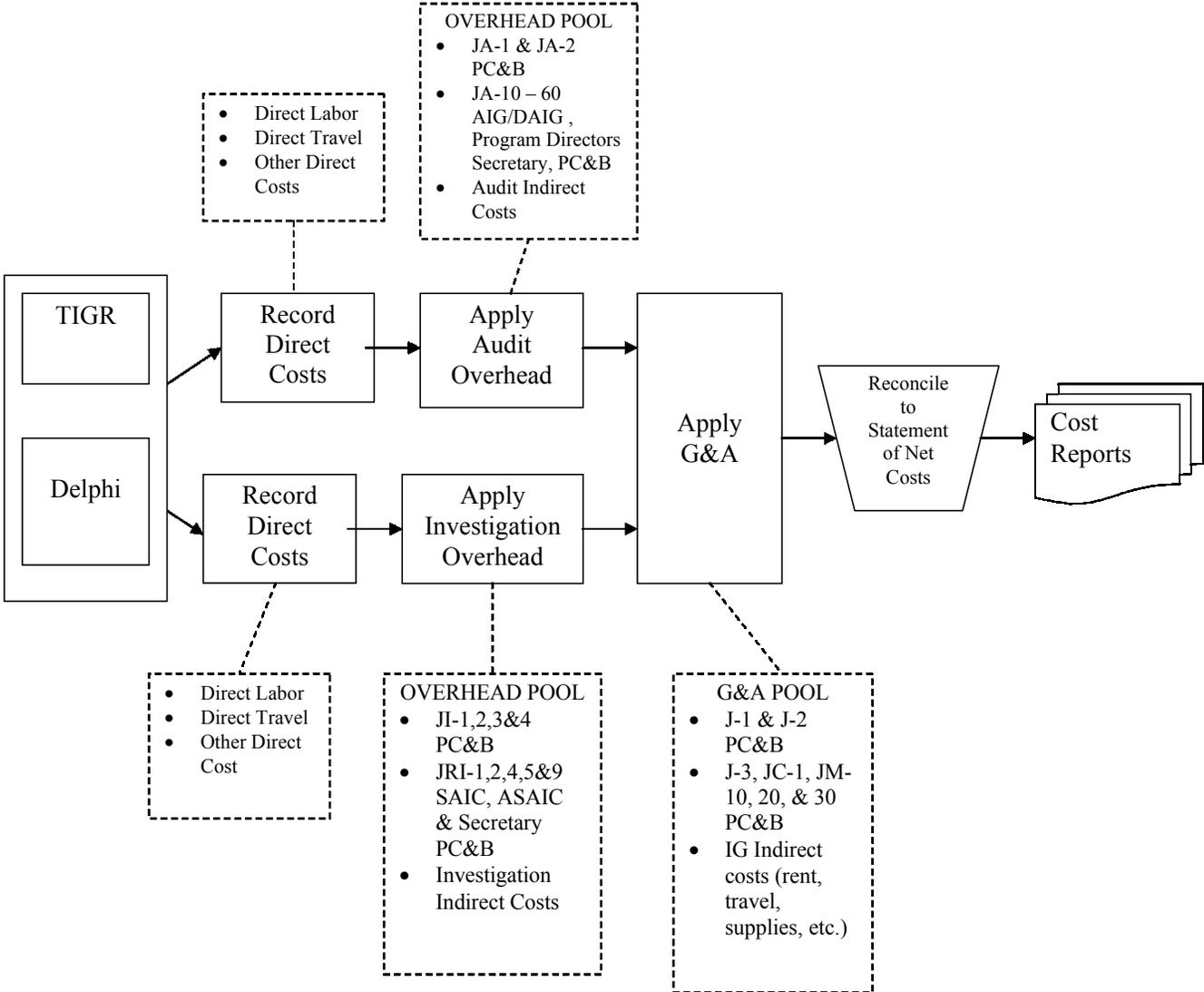
- GS-12 and GS-14 are full time for one year and charged 80% of their time direct to this project.
- GS-15 charged 250 hours, or about 12% of one year, direct to this project.

# Department of Transportation Office of Inspector General Cost Management System Flowchart



Audit Projects

Investigation Cases

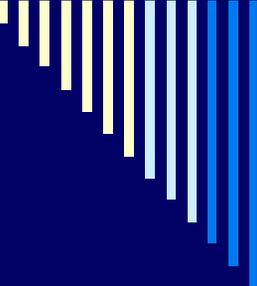


# Sample of Cost Management Milestones

**Milestones for Implementation of OIG Cost Management System**  
As of 07/31/2003

<u>MILESTONES</u>	<u>DATE</u>		<u>INVOLVEMENT</u>	<u>RESPONSIBLE</u>
	<u>TARGET</u>	<u>ACTUAL</u>		<u>LEAD</u>
<b><u>Additional Actions Required</u></b>				
1. Obtain upper management endorsement of the cost management plan.	03/14/03	3/13/03	JA-20	T. Zinser, Deputy IG
2. Appoint full-time coordinator.	03/14/03	03/13/03	T. Zinser, Deputy IG	T. Zinser, Deputy IG
3. Prepare Scorecard Plans position for OIG.	04/23/03	04/22/03 06/06/03	JA 20 CAS DOT OST	Jackie Weber <i>Update OIG points</i>
4. Select staffing for the focus and CAS working groups.	02/03/03	02/03/03	Lex Stefani, PAIG for Audit Charles Lee, PAIG for Investigations	Lex Stefani, PAIG for Audit Charles Lee, PAIG for Investigations
5. Initiate Cost Accounting System (CAS) Working Group (WG).	03/31/03	03/20/03	CAS WG	Joanne Wallis/ Mike Weisz
6. Initiate Focus Group/Subgroups on identifying performance metrics (standards for measurement) for the OIG (See Milestones for <i>Scorecard CAS Implementation Status</i> number 1, below).	03/31/03	04/01/03	CAS Focus Group	Sue Murrin, Director of Audit Planning, Management and Technical Support
7. Pursue Oracle Account Manager for input, specific to our needs.	01/23/03	01/23/03	Jim Heminger Marisol Vasquez Syd Verinder Joanne Wallis	Joanne Wallis, CAS Team
8. Survey other IGs to determine the status of their cost management systems, if any.	03/27/03	03/27/03	Joanne Wallis/ Mike Weisz	Joanne Wallis/ Mike Weisz

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# Milestone Progress Report



# Sample Cost Summary Report

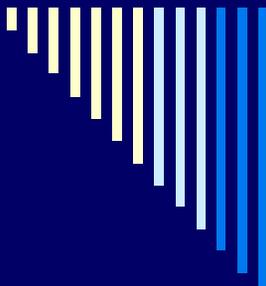


## DEPARTMENT OF TRANSPORTATION OFFICE OF INSPECTOR GENERAL

### Cost Management Direct Cost Summary for 'JRI-4' and Projects Active Between 10/05/2003 and 02/13/2004

Project No	Start Date	Closed Date	Direct Labor Hours	Direct Labor Cost	Applied Overhead	Travel Cost	Other Direct	Sub Total	Applied G & A	Total Cost
Office: JRI-4										
034H5924001	10/07/2003		275	\$9,667.84	\$6,767.49	\$415.10		\$16,850.43	\$3,370.09	\$20,220.52
034P0014000	10/07/2002	11/13/2003	0	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00	\$0.00
034P0024000	10/07/2002	11/13/2003	0	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00	\$0.00
034P0034000	10/07/2002	11/13/2003	3	\$184.80	\$129.36	\$0.00		\$314.16	\$62.83	\$376.99
034P0044000	10/07/2002	11/13/2003	0	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00	\$0.00
034P0064000	10/07/2002	11/13/2003	0	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00	\$0.00
034P007F000	08/07/2003	11/28/2003	0	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00	\$0.00
034R0034001	10/20/2002		171	\$7,418.24	\$5,192.77	\$4,183.13		\$16,794.14	\$3,358.83	\$20,152.97
034R0044001	10/21/2002		2	\$69.40	\$48.58	\$0.00		\$117.98	\$23.60	\$141.58
034R0094001	10/29/2002		221	\$8,489.60	\$5,942.72	\$0.00		\$14,432.32	\$2,886.46	\$17,318.78
034R0104001	11/28/2002		440	\$15,237.34	\$10,666.14	\$26.49		\$25,929.97	\$5,185.99	\$31,115.96
034R0134001	12/17/2002		318	\$11,017.25	\$7,712.08	\$0.00		\$18,729.33	\$3,745.87	\$22,475.20
034R0144001	12/06/2002		24	\$815.45	\$570.82	\$0.00		\$1,386.27	\$277.25	\$1,663.52
034R0304001	04/23/2003		2	\$69.40	\$48.58	\$0.00		\$117.98	\$23.60	\$141.58
034R0384001	06/11/2003		20	\$694.00	\$485.80	\$279.09		\$1,458.89	\$291.78	\$1,750.67
034R0414001	07/09/2003		0	\$0.00	\$0.00	\$159.50		\$159.50	\$31.90	\$191.40
034R0434001	07/16/2003		35	\$1,197.15	\$838.01	\$0.00		\$2,035.16	\$407.03	\$2,442.19
034R0474001	07/24/2003		0	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00	\$0.00
034R0484001	07/30/2003		13	\$433.75	\$303.63	\$0.00		\$737.38	\$147.48	\$884.86
034R0494001	07/30/2003		60	\$2,082.00	\$1,457.40	\$325.35		\$3,864.75	\$772.95	\$4,637.70
034R0504001	07/30/2003		69	\$2,376.95	\$1,663.87	\$0.00		\$4,040.82	\$808.16	\$4,848.98
034R0514001	07/25/2003	11/18/2003	2	\$69.30	\$48.51	\$0.00		\$117.81	\$23.56	\$141.37
034R0564001	08/26/2003		22	\$736.95	\$515.87	\$0.00		\$1,252.82	\$250.56	\$1,503.38
044H0154000			0	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00	\$0.00
044H0214000	10/08/2003	10/08/2003	0	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00	\$0.00
044H0224000	10/08/2003	10/08/2003	0	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00	\$0.00
044H0414000	10/15/2003	10/28/2003	0	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00	\$0.00
044H0504000			0	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00	\$0.00
044H0544000	10/27/2003	10/31/2003	247	\$9,447.29	\$6,613.10	\$5,374.36		\$21,434.75	\$4,286.95	\$25,721.70
044H0544001	10/31/2003		4,178	\$140,178.71	\$98,125.10	\$71,008.77		\$309,312.58	\$61,862.52	\$371,175.10

Report Name: CA\_DRCT\_INVEST\_SUM  
Report Date: 02/13/2004 07:37:05 AM



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# Training on TIGR's Time Module

- Username and Password to TIGR Help? E-mail *JM-10 Help Desk*
  - Self-paced, 45-minute training video clip
  - Training video accessed on OIG Intranet
  - Indirect Activity Codes on OIG Intranet
  - E-mail address to verify completion of training
  - One-on-one training available upon request
-

# Sample Employee Time Record

Oracle Forms Runtime - [Employee Time] \_ [X]

Action Edit Query Reports Window Help \_ [X]

User ID: **ADHMJW** Date: **02/17/2004**

**TIME**

Name: Last **Wallis** First **Mary** MI **J** Pay Period: **24** Start: **Nov 02, 2003** End: **Nov 15, 2003** Mgr's Approval **Approved**

**Direct Hours** Day

Dlt	Project No	Pay Type	Total	02	03	04	05	06	07	08	09	10	11	12	13	14	15
>	03F3009F000	R	37		8		4	6	7					6	6		
>	03A3010A000	R	1		1												
>	03F3016F000	R	11			3	3	1	1					2	1		
>																	
>																	
<b>Direct Total:</b>			<b>49</b>		<b>9</b>	<b>3</b>	<b>7</b>	<b>7</b>	<b>8</b>					<b>8</b>	<b>7</b>		

**Indirect Hours**

Dlt	Charge Type	Code	Total	02	03	04	05	06	07	08	09	10	11	12	13	14	15
>	Training - Affr	12	4			4											
>	Meetings and C	05	6			2		2							2		
>	Planning	08	3				2							1			
>	Annual Leave	19	9								9						
>	Holiday Leave	22	9									9					
<b>Indirect Total:</b>			<b>31</b>			<b>6</b>	<b>2</b>	<b>2</b>			<b>9</b>	<b>9</b>	<b>1</b>	<b>2</b>			

**Pay Period Totals:**

Total	02	03	04	05	06	07	08	09	10	11	12	13	14	15
<b>80</b>		<b>9</b>	<b>9</b>	<b>9</b>	<b>9</b>	<b>8</b>			<b>9</b>	<b>9</b>	<b>9</b>	<b>9</b>		

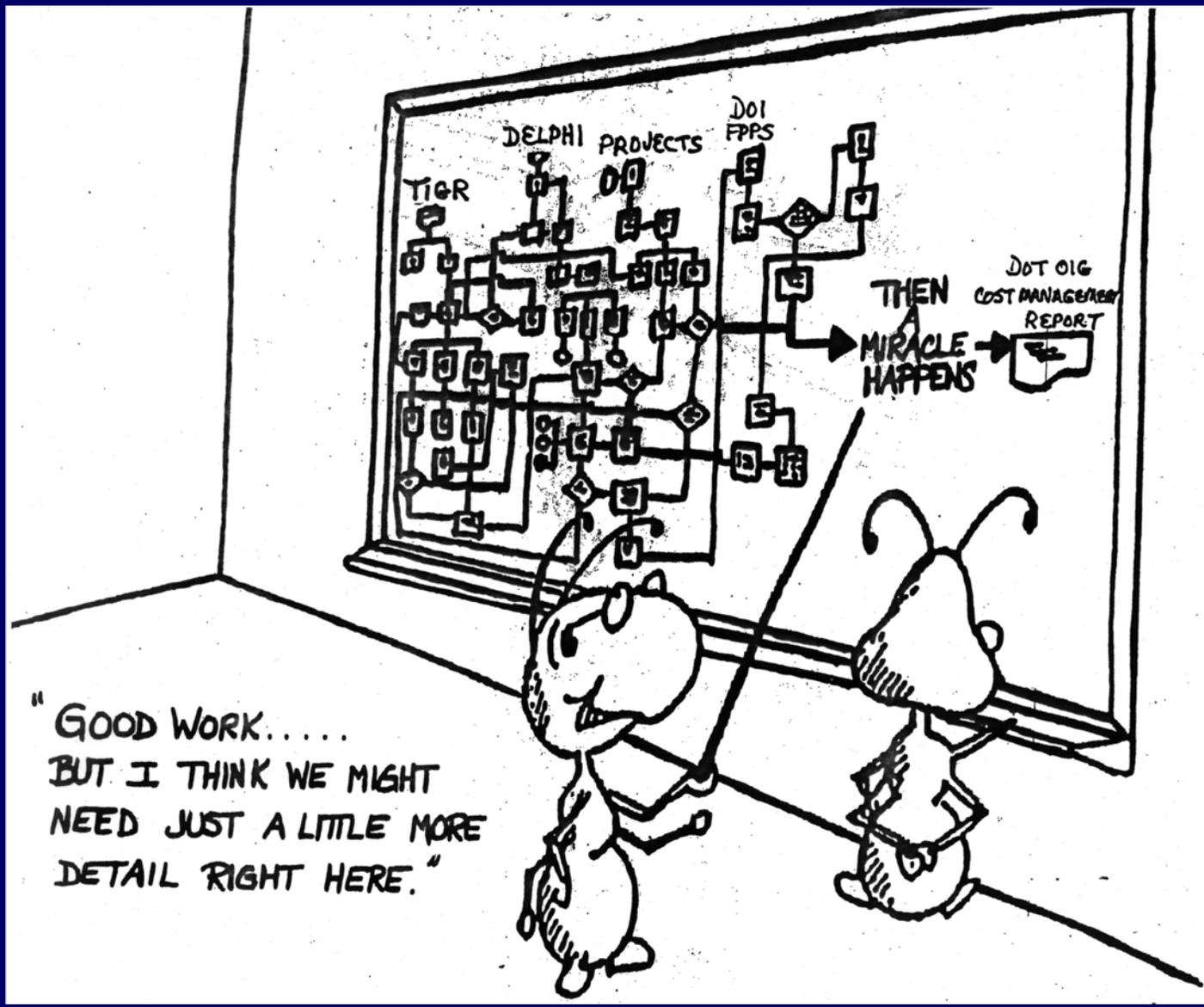
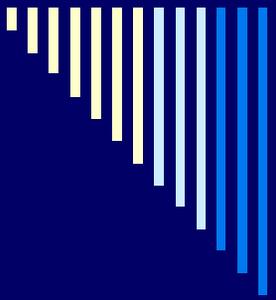
Record: 1/1 <OSC> <DBG>

# Sample of Indirect Costs for Investigation Offices

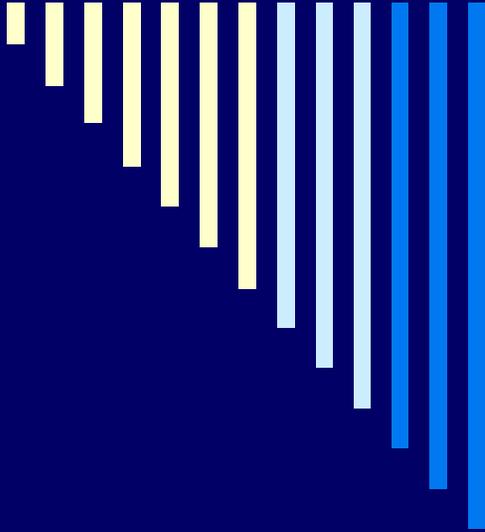


**DEPARTMENT OF TRANSPORTATION  
OFFICE OF INSPECTOR GENERAL**  
Indirect Costs for Investigation Offices  
and Activities Between 10/05/2003 and 03/04/2004

Indirect Activity	Hours Worked	Cost Amount
ADP Hardware, WAN / LAN, and Software Management	25	\$950
Administrative Leave (Military, Jury, Court, etc.)	1,368	\$49,255
Administrative Practice	194	\$5,746
Annual Leave	8,339	\$308,262
Compensatory Time	714	\$24,128
Complaint Intake	3,118	\$98,330
Computer Forensic / SCERS Activity	396	\$14,355
Detail to Other Organizations	68	\$1,579
Evidence Custodian Activities	310	\$10,991
External Management Reporting	64	\$2,211
External Relations	25	\$1,238
Family & Medical Leave	385	\$18,377
Financial, Procurement and Administration Activities	122	\$3,449
Firearms Qualification and Related Tactical Activities	953	\$34,611
General Data Call	454	\$14,604
Health Maintenance / Improvement Program	2,752	\$100,406
Help Desk Operations	110	\$4,483
Holiday Leave	7,397	\$263,088
Human Resources Activity	79	\$3,380
Internal Affairs Investigations	44	\$1,644
Internal Management Reporting	1,076	\$37,133
Leave Without Pay	1,849	\$0
Legislative Research and Support	6	\$214
Meetings and Conferences	1,154	\$44,764
Operations Analysis and Research	35	\$1,494
PCIE Activities	43	\$1,893
Planning	131	\$5,393
Program Management & Direction	13,351	\$622,088
Quality Assurance Reviews	5	\$228
Research and Support: Policies and Procedures	538	\$20,216
Restored Annual Leave	61	\$2,303
Secretarial / Administrative Assistance	6,709	\$124,212
Sick Leave	3,420	\$117,435
Special Projects	114	\$4,216
TIGR Development and Maintenance	1,396	\$65,687
Time-Off Award	42	\$1,374
Training - Attend	2,130	\$72,807
Training - Coordinator	148	\$4,165
Training - Course Development and Preparation	243	\$8,636
Training - Teaching and Lecturing	167	\$6,188
Unassigned Time	506	\$17,780
Vehicle Maintenance and Fleet Management	306	\$10,673
<b>Report Total:</b>	<b>60,340</b>	<b>\$2,129,986</b>



"GOOD WORK.....  
BUT I THINK WE MIGHT  
NEED JUST A LITTLE MORE  
DETAIL RIGHT HERE."



# Questions and Answers

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