

# 10<sup>th</sup> Annual CIGIE Leadership Forum

*Leading with Courage, Compassion, and Creativity*

November 15, 2023, 10:00 a.m. – 4:00 p.m.  
U.S. Patent and Trademark Office, Alexandria, VA

**9:00 a.m. Registration & Networking**

**9:50 a.m. USPTO In-Person Audience Opening**

**10:00 a.m. Welcome** – The Honorable Mark Lee Greenblatt, DOI Inspector General and CIGIE Chair

**What to Expect from the Day** – Co-Chairs Jacquelyn Phillips, NGA OIG and Bill Yeager, DHS OIG

**10:25 a.m. Leading with Courage**

- *If They Don't Give You a Seat at the Table, Bring a Folding Chair*, Carolyn Hantz, DOL OIG
- *Take Your Shot*, Todd Gagon, HUD OIG
- *Next-Gen Fraud Warrior*, Erik Saracino, NASA OIG

**Break**

**11:40 a.m. Leading with Compassion**

- *Compassion is a Virtue that Exponentially Multiplies*, Idalia C. Rodriguez, GSA OIG
- *Human Revolution in Belonging*, Kimberly Coleman, USPS OIG
- *Striving Towards the Ultimate Employee Experience*, Javier Inclán, NSF OIG

**12:30 p.m. ----- Lunch Break -----**

**1:25 p.m. Special Guest** – The Honorable Jason Miller, Deputy Director for Management, Office of Management and Budget and CIGIE Executive Chairperson

**Leading with Compassion (Continued)**

- *A Leader Sweeps: Lessons from Hiking*, Lynn Houston, CIGIE
- *Advice from My Acupuncturist*, Sara Margraf, USAID OIG
- *Your Career, Your Call: Discerning Your Direction*, Colin May, HUD OIG

**Break**

**2:45 p.m. Keynote Talk** – *Reflections on Leadership, An Interview with The Honorable James N. Mattis, Former U.S. Secretary of Defense*, with Kevin H. Winters, Amtrak Inspector General

**Leading with Creativity**

- *Leading in the Age of AI: Developing Skills Robots Don't Have*, Ann Maxwell, HHS OIG
- *Embracing Technology and Possibility*, Stephen Jordan, HHS OIG
- *Rethink, Reengage, and Revitalize*, Sarah Nelson, DHS OIG

**3:50 p.m. Acknowledgement of Past Presenters**

**Reflections on the Day** – Tammy Hull, USPS Inspector General and CIGIE Vice Chair

**4:00 p.m. Closing Video and Finale**

