

Annual Performance Plan for Fiscal Year 2018

This is a one-year performance plan for the Council of the Inspectors General on Integrity and Efficiency (CIGIE or Council) and is associated with CIGIE’s Strategic Plan for fiscal years 2018 – 2022 (Strategic Plan) that covers the Council’s Goals and Objectives. This performance plan adds performance measures and responsible officials to those goals and objectives. It was ratified by the CIGIE Executive Council and subsequently approved by the membership on December 19, 2017. Most of the measures in this plan are new and, therefore, require that baseline data must be gathered, rather than setting arbitrary targets. Hence, the targets are not set; rather, they are to be measured in a baseline, with numeric targets set in following years.

CIGIE was created by the Inspector General Reform Act of 2008 (P.L. 110-409) (IG Reform Act), which charged CIGIE with “address[ing] integrity, economy, and effectiveness issues that transcend individual government agencies, and increase[ing] the professionalism and effectiveness of personnel by developing polices, standards and approaches to aid in the establishment of a well-trained and highly skilled workforce in the offices of the Inspectors General.”

The Strategic Plan is designed to continue our implementation of that legislative charge. This performance plan provides specificity to the strategies the Council will work towards achieving this fiscal year. Additionally, this plan has been prepared to further the common mission, vision, and goals articulated by the Inspector General (IG) community and established in our Strategic Plan, specifically:

Goal 1: Enhanced integrity and strength of Federal programs and operations

Goal 2: A well-trained and highly skilled OIG community

Goal 3: A focal point for collaboration, best practices, and outreach

Goal 4: An efficient, well-managed organization

Goal # 1: Enhanced integrity and strength of Federal programs and operations

Objective # 1: Strengthen support for CIGIE member activities that address cross-government issues

(Responsible Official: Committee Chairs)

Measure # 1: Level of OIG satisfaction with cross-cutting activities, studies, and products
FY 2018 Target: Establish a quantitative baseline measurement

Objective # 2: Enhance and deliver products that identify and address cross-agency vulnerabilities and weaknesses, and promote effectiveness and efficiency in Federal programs and operations

(Responsible Officials: Committee Chairs)

Measure # 1: Number of recommendations from CIGIE products implemented
FY 2018 Target: Establish a quantitative baseline measurement

Measure # 2: Number of cross-agency products issued
FY 2018 Target: Three products a year

Goal # 2: A well-trained and highly skilled OIG community

Objective # 1: Work with each professional discipline/committee to develop or refine competency models, as required, leveraging existing information gathered from the OIG community

(Responsible Official: Executive Director for the Training Institute)

Measure # 1: Percent of competency models meeting training industry professional standards
FY 2018 Target: Establish a quantitative baseline measurement

Objective # 2: Enhance work quality and professional development of the OIG community workforce through accessible, relevant, and leading-edge training

(Responsible Official: Executive Director for the Training Institute)

Measure # 1: Percent of OIG community workforce able to access identified core, Training Institute-provided learning content for critical IG technical fields, leadership, and mission support, regardless of location

FY 2018 Target: Establish a quantitative baseline measurement

Measure # 2: Percent of supervisors indicating training/professional development improved the course participants' job performance

FY 2018 Target: Establish a quantitative baseline measurement

Goal #3: A focal point for collaboration, best practices, and outreach

Objective # 1: Facilitate collaboration and sharing of best practices within the OIG community to increase efficiency and effectiveness
(Responsible Official: Committee Chairs)

Measure # 1: Level of CIGIE members' satisfaction with collaboration and/or shared best practices
FY 2018 Target: Establish a quantitative baseline measurement

Objective # 2: Identify and develop opportunities for leveraging the combined resources of the OIG community (e.g., IT, contracting, etc.)
(Responsible Officials: Executive Council)

Measure # 1: Benefits to OIGs that participated in shared resources. These may include cost savings, resource efficiencies and a decrease in duplication of effort among participating IGs.
FY 2018 Target: Establish a quantitative baseline measurement

Measure # 2: Level of CIGIE members' satisfaction with shared resource activities
FY 2018 Target: Establish a quantitative baseline measurement

Objective # 3: Educate stakeholders on CIGIE's mission and activities, and gather information about stakeholders' needs, priorities, and challenges
(Responsible Official: Executive Director)

Measure # 1: Number of activities used to educate stakeholders and gather their feedback
FY 2018 Target: Establish a quantitative baseline measurement

Measure # 2: Level of CIGIE member participation with CIGIE's education and outreach efforts
FY 2018 Target: Establish a quantitative baseline measurement

Goal # 4: An efficient, well-managed organization

Objective # 1: Improve CIGIE internal business processes, including financial resource management, human resource management, and performance measurement
(Responsible Official: Executive Director)

Measure # 1: Annual audit results, compared to a clean audit, and level of completion of follow-up on annual audit recommendations
FY 2018 Target: Establish a quantitative baseline measurement

Measure # 2: Status of staffing activities, aligned with the annual performance and budget plans
FY 2018 Target: Establish a quantitative baseline measurement

Measure # 3: Level of satisfaction with the usefulness of the CIGIE performance measurement system
FY 2018 Target: Establish a quantitative baseline measurement

Objective # 2: Leverage technology to streamline and find efficiencies in CIGIE operations
(Responsible Official: Executive Director)

Measure # 1: Business processes improved using technology
FY 2018 Target: Establish a quantitative baseline measurement